

Services Rental service

	Performances	Silver 15%	Platinum 25%	Titanium 35%
1.	Booking management (administration, manage bookings)	✓	✓	✓
2.	Guest communication incl. e.g. your homepage, Facebook page, etc.	✓	✓	✓
3.	Active application via our homepage & social media channels	✓	✓	✓
4.	Optimization of rental prices (manually before marketing start)	✓	✓	✓
5.	Placement and marketing of the accommodation on various booking platforms e.g. booking, Airbnb etc. Fees / commissions included (except silver)	✓*	✓	✓
6.	Management of accommodation via beds24 channel manager with landlord access (viewing rights occupancy, data, figures)	✓	✓	✓
7.	Regular written reports on capacity utilization	✓	✓	✓
8.	Management Guest reviews	✓	✓	✓
9.	Settlement of rental payments of guests incl. invoicing and control of incoming payments		✓	✓
10.	*Tourist tax payments		✓*	✓*
11.	Execution of all necessary steps in case of cancellation / late payment		✓	✓
12.	Registration of guests with eVisitor		✓	✓
13.	Personal check-in for guests Acceptance deposit if applicable		✓	✓
14.	Personal check-out incl. inspection of the accommodation (refund deposit)		✓	✓
15.	Top rent updated daily to supply / demand by PriceLabs software		✓	✓
16.	Monthly Income Declaration & Occupancy / Profit Report		✓	✓

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17.	Emergency service			✓
18.	Creation of a detailed welcome book for guests with all necessary information, as online and print version			✓
19.	Pre-seasonal cleaning and replenishment of all consumables			✓
20.	Consumables Kitchen utensils: including spices, cooking oil, vinegar, coffee filter, tea, sugar, kitchen roll, garbage bags, detergents and cleaning cloths Bathrooms: etc. Toilet paper, detergent, fabric softener			✓
21.	Welcome packages for guests - bincludes: e.g. chilled drinks, fruit, regional products such as soap or oil			✓
22.	50% discount on laundry services Billing according to kg or set possible			✓

23.	"pay-what-you-need" The procurement of consumables and contacts with service providers are already included, but the material or accruing costs are calculated			
24.	Mediation or deployment coordination <i>of craftsmen and service providers for regular maintenance during the season</i>		<input type="checkbox"/> *	<input type="checkbox"/> *
25.	Cleaning service – coordination and communication with staff included <i>*Costs for cleaning will be charged</i>		<input type="checkbox"/> *	<input type="checkbox"/> *
26.	Laundry services Billing by kg or set possible		<input type="checkbox"/> *	<input type="checkbox"/> *
27.	*Consumables / equipment such as kitchen utensils		<input type="checkbox"/> *	<input type="checkbox"/> *
28.	*Welcome gifts for guests		<input type="checkbox"/> *	<input type="checkbox"/> *

✓* Costs will not be covered by GRATA DOMI, there will be a further charge

* Service can be booked at any time, there will be a further charge